

Hypercom Graphics

Oil & Gas Application—EBT Insert

Quick Reference Guide

EBT FOOD STAMP SALE	
DISPLAY	ACTION
Idle Prompt	Swipe Card or manually enter card number*
1=Food Stamp, 2=Cash Purchase	Press 1 for Food Stamp transaction
Sale Amount	Enter sale amount and press ENTER
Waiting for PIN	Customer enters PIN Number on PIN pad and presses ENTER
Processing	Wait for printout
<i>*If the card is manually entered, the terminal will prompt for either an Expiration Date or a Generation Number.</i>	

EBT CASH BENEFIT SALE	
DISPLAY	ACTION
Idle Prompt	Swipe Card or manually enter card number*
1=Food Stamp, 2=Cash Purchase	Press 2 for Cash Benefit Purchase
Sale Amount	Enter sale amount and press ENTER
Cash Back Amount	Key in cash back amount, if requested, and press ENTER
Total Amount?	The total amount of the sale will be displayed. Press ENTER if correct, or press CLEAR if incorrect
Waiting for PIN	Customer enters PIN Number on PIN pad and presses ENTER
Processing	Wait for printout
<i>*If the card is manually entered, the terminal will prompt for either an Expiration Date or a Generation Number</i>	

EBT FOOD STAMP REFUND	
DISPLAY	ACTION
Idle Prompt	Press REFUND
Swipe Customer Card	Swipe Card or manually enter card number*
Enter Cashier #	Key in cashier # and press ENTER
Sale Amount	Enter sale amount and press ENTER
Waiting for PIN	Customer enters PIN Number on PIN pad and presses ENTER
Processing	Wait for printout
<i>*If the card is manually entered, the terminal will prompt for either an Expiration Date or a Generation Number.</i>	

EBT VOID	
DISPLAY	ACTION
Idle Prompt	Press VOID
Enter Invoice #	Key in the invoice # of transaction to be voided and press ENTER
Sale Amount	Enter sale amount and press ENTER
Processing	Wait for printout

EBT VOUCHER CLEAR SALE	
If the EBT system is unavailable you must first call your state provider for an authorization of a manual voucher transaction before entering it into the terminal. (See your EBT manual for specific instructions on your state)	
DISPLAY	ACTION
Idle Prompt	Press VOUCHER from idle prompt
Voucher Clear or Refund Voucher Clear	Select VOUCHER CLEAR to enter a sale
Account #	Key in Card # and press ENTER
1=Food Stamp, 2=Cash Purchase	Select Food Stamp or Cash Purchase
Enter Cashier #	Key in cashier # and press ENTER
Dollar Amount	Key in amount and press ENTER
Approval Code	Enter approval code given by state provider and press ENTER
Voucher #	Enter Voucher # from receipt and press ENTER
Processing	Terminal prints receipt

EBT VOUCHER CLEAR REFUND	
If the EBT system is unavailable you must first call your state provider for an authorization of a manual voucher transaction before entering it into the terminal	
DISPLAY	ACTION
Idle Prompt	Press VOUCHER from idle prompt
Voucher Clear or Refund Voucher Clear	Select REFUND VOUCHER CLEAR to enter a refund
Account #	Key in Card # and press ENTER
Enter Cashier #	Key in cashier # and press ENTER
Refund Amount	Key in amount and press ENTER
Approval Code	Enter approval code given by state provider and press ENTER
Voucher #	Enter Voucher # from receipt and press ENTER
Processing	Terminal prints receipt

CASHIER LOG ON / OFF	
DISPLAY	ACTION
Idle Prompt	Press LOG ON/OFF from idle prompt
List of options	Select CASHIER
Enter Cashier #	Key in cashier # and press ENTER
Sign on / off?	Press ENTER (yes) or CLEAR (no)
Processing	Repeat procedure to sign on additional cashiers
<i>If more than one cashier is logged on the terminal will prompt for a Cashier # on every transaction.</i>	